Business Development Executive

You will be responsible for:

- Responsible for Restaurant Solution Sales
- Expand the client base by cold calling and daily visits of clients
- Build and strengthen existing customer relationship

- Assist in Clients' on-boarding administration and documentation

You should possess:

- Higher Diploma or above

- Experience working in digital, F&B, or Hospitality industry is preferred

- Strong interpersonal, presentation and negotiation skills

- Experience in call center or telesales would be an advantage

Client Relations Executive

You will be responsible for:

- Provide customer services, including handling and resolving inquiries

- Organize data and gather customers' comments with respect to the services provided by Company

- Recommend and implement strategies in order to maintain a high standard of customer services

- Generate operations related reports for management review

- Ad-hoc duties as assigned by supervisors

You should possess:

- Diploma or above in any disciplines

- Proficiency in Microsoft Office including Excel, Word and PowerPoint

- Good command of both written and spoken English and Chinese
- Excellent interpersonal, communications and problem solving skills

- Detail-minded, patient and self-motivated
- Immediately available would be an advantage

IT System Engineer

You will be responsible for:

- Install, configure, upgrade, performance tuning on both Linux & Windows components, and making recommendations for improvement;
- Monitor and maintain both hardware and software on data center or cloud platform to meet SLA standard;
- Monitor WAN/LAN traffic, troubleshooting with ISP or other related parties;
- Research and implement new technology, follow best practices and procedures that could improve our services;
- Backup/Restore, Capacity Planning;
- Providing off-hours operational support when necessary
- Provide both technical support to our internal user or client

You should possess:

- Degree in Computer Studies or equivalent;
- 2+ years of experience in supporting an Internet website infrastructure (fresh graduates also be considered);
- Sound knowledge on Linux and open-source technology (e.g. Nginx, CouchBase, Solr, Redis, MongoDB).
- Sound knowledge on Juniper Switch and networking
- Independent, good problem solving skills and as a good team player;
- Good command of spoken and written English and Chinese;
- LPI/MCSE/CCNA/CEH/ITIL and related professional certificates is an advantage

Mobile Engineer

You will be responsible for:

- Participate in mobile app development projects

- Maintain up-to-date knowledge of industry and technology trends around mobile development

- Work closely with customer experience design, product management, QA and backend engineering teams

You should possess:

- High Diploma or above in Computer Science or related disciplines

- 1-2 years of experience in application development, fresh graduate or less related job will be considered

- Solid experience in Android application development using Java

- Understands front-end software design patterns (e.g. data binding, modules, MVVM)

- Experience WITH Git version control system
- Knowledge of Mobile Application UI/UX is a plus

Product Executive

You will be responsible for:

- Identify and prioritize new features and enhancements based on market needs, company strategy, operation needs, etc
- Drive new Web or mobile product development or functional enhancement from concept, user research, requirement gathering and analysis, product specification, project planning and coordination, testing to launch
- Collaborate with engineers and user departments such as marketing, sales and operation team for implementation
- Documentation, including project plan, product manual, operation guidelines, etc.
- Evaluate product performance, prepare report, present findings and insights

You should possess:

- University graduate in Business Administration, MIS, E-Commerce or other related discipline preferred
- 2 years of working experience in Internet related industry, with solid experience in product development and project management. Experience in handling mobile apps projects is an added advantage (fresh graduates also considered)
- Good understand of E-Commerce business and latest trends in online products, services and technologies
- Strong project management and communication skills.
- Good command of both English and Chinese, Putonghua is a plus
- Self-motivated, adaptive and flexible, and able to work independently and under pressure

Editor

You will be responsible for:

- Produce food and beverage related content including Facebook feeds, articles and videos to drive and strengthen users' engagement
- Conduct interviews and photo/video shooting with restaurants
- Liaise with different parties to generate contents
- Keep abreast of F&B and dining industry's latest trends and Openrice users' preferences to enrich content, including attending events and connect with industry players
- Support Openrice's projects and campaigns

You should be a food lover and possess:

- Degree holder in Journalism, Communications, Media or related discipline
- 1 years' experience in media field (print, online, app or promotion channels); fresh graduates also considered
- Innovative and good sense of online and social media trend
- Independent, attentive to detail, self-motivated and good interpersonal skills
- Strong writing and editorial skills
- Knowledge of photo shooting and video production
- Knowledge of Photoshop and Content Management System

Software Engineer, API

You will be responsible for:

- Design, develop and maintain APIs for different platforms including web, app, and for third-parties integration
- Take ownership of assigned modules whilst collaborating team leads to ensure the quality of the component design and the resulting code
- Contribute your great ideas to your fun and energetic team members
- Ensure assigned work items are developed on time with quality

You should possess:

- High Diploma or above in Computer Science or related disciplines
- 2-4 years of experience in application development, fresh graduate or less related job experience will be considered as junior
- Proficiency in C#, RESTFUL API, and SQL
- Strong programming algorithm, strong object-orientate programming concept.
- Knowledge in design patterns
- Knowledge on QR Code payment, Food-and-Beverage related system designs are plus
- Willing to master state-of-the-art technology and adopt n-tier internet architecture
- Passion in developing ecommerce products
- Experience in .Net Web API development is a plus
- Proficiency in written English and Chinese; proficiency in Putonghua will be a plus

Software Tester

Job Descriptions:

- Understand system requirements to design corresponding testing scenarios, such as functional test, performance test, loading test etc required for ensuring system quality.
- Understand internet and mobile applications and behaviours to perform testing accordingly.
- Report to Team lead on progress, status and other major issues of the project
- Contribute ideas to your fun and energetic team members whilst receiving requirements

Job Requirements:

- High Diploma, Degree holder of Engineering, Computing, Mobile Application or equivalent
- 1-3 years of QA experience in new media or internet business; fresh graduate is also welcome
- Utilize testing tools like fiddler, Charles, httpwatch, use-case diagrams, understand sequence flows to complete test cases writeup
- Utilize task management and bug reporting tools like JIRA, Bugzilla for day-to-day activity
- Ability to plan, design and perform stress test using JMeter is a plus
- Take ownership of assigned tasks and ensure the quality of the component design and the resulting code are well defined and tested to meet tight release cycles.
- Good command of written and communication skill in both English and Cantonese

Sales Executive

You will be responsible for:

- Responsible for Restaurant Solution Sales
- Develop sales opportunities from cold calls, networking, referrals, and assigned leads
- Consult and make solution recommendations to clients on our services
- Build and strengthen existing customer relationship
- Work closely with operation team to assist in clients' on-boarding administration

You should possess:

- Native English speaking with Hong Kong residency
- University graduate with 2 years' experience of cold calling/hunting; fresh graduate is also welcome
- Experience working in media, F&B, or hospitality industry is preferred
- Strong interpersonal, presentation and negotiation skills

We offer a competitive remuneration package including excellent career prospects to the right candidate. Interested parties please submit your detailed resume with expected salary and available date by email to **recruit@openrice.com**.

All personal information submitted by job applicants will be used for recruitment purposes and we reserve the rights to consider the applications for other positions in our Group.