

Project Support Officer

Job description

As an FDM consultant, you could be working with our clients across a number of functions and departments in order to help them achieve their business objectives. You will receive full training at the FDM academy, as well as ongoing professional development and support, to ensure you are able to start making a difference from day one!

FDM Group is a FTSE 250 award-winning employer that recruits, trains and deploys talent globally. We are the UK's leading IT graduate employer, working with some of the world's most reputable organisations including CLP, Allianz and BOC to name a few.

As a Project Support Officer (PSO) you will play a pivotal role, supporting the project manager and the wider team to ensure that the project is a success. This is a very busy and varied role and your duties may include project planning, risk assessments, preparing progress reports, monitoring project schedules and budgets and liaising with key stakeholders. All projects are different and therefore the tasks of a PSO will vary so you must be resilient and adaptable to meet challenging demands.

The training will take place in the FDM Hong Kong academy, situated at our beautiful office along Victoria Harbour and includes the opportunity to receive industry-recognised qualifications such as the **ITIL Foundation Certification in IT Service Management**.

Once you have completed training, you will work with one or more of our clients in Hong Kong for a minimum of two years. After the two years, you can remain with FDM or you may have the opportunity to transition to an in house role at FDM or to carry on working with the client as a member of their permanent team.

What we offer you:

- Industry recognised training and qualifications
- Key skills development e.g. stakeholder management, communication, planning and Microsoft Excel
- A minimum of two years commercial experience working with some of the world's most reputable organisations
- Mentoring and on-going support throughout your career with FDM

Essential experience and skills required:

- Eligible to work in Hong Kong
- Excellent communication skills in English and an ability to build relationships
- Ambitious, with a drive to succeed within the technology industry
- Graduates with a 2:2 or higher within a STEM field (Science, Technology, Engineering or Maths)
- Strong analytical ability and problem solving skills
- Good decision making skills within fast-paced environments
- Be able to commit to a two-year contract with FDM upon completion of the training period

Desirable but not required

- Fluency in Cantonese or Mandarin

Whether you've been studying for a role in the technology industry or not, we have exciting opportunities available for you. We have multiple start dates all year round, so why not make an application today? Click to apply for the FDM graduate programme. If successful, you will be able to specify your interest for this particular role at a later point in the application process.

With the world at your fingertips, all you have to do is apply today at <https://www.fdmgroup.com/en-hk/hk-apply/>

Software Developer

Job description

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As a software developer you will be key to delivering technology solutions. This is an exciting role where you will collaborate with numerous stakeholders throughout the business while gathering requirements, analysing user needs and designing as well as developing software solutions.

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Essential experience and skills required:

- Eligible to work in Hong Kong
- Excellent communication skills in English and an ability to build relationships
- Ambitious, with a drive to succeed within the technology industry
- Graduates with a minimum 2:2 degree or above within a Science, Technology, Computing, Engineering, Maths or similar subjects
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IT Service Management

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As an IT Service Management Analyst your role will be key in keeping business systems running and continually investigating ways to improve performance and users experience with the. Your daily tasks will vary giving you a wealth of experience in application support, creating and managing infrastructures or migrating applications from physical data centres to the cloud, to mention a few.

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