

Retail Management Trainee

Coach was founded in 1941 as a family-run workshop, and today is a leading New York design house of modern luxury accessories and lifestyle collections. We attribute the prominence of the Coach brand to the unique combination of our original American attitude and design, our heritage of fine leather goods and custom fabrics, our superior product quality, and our commitment to the customer experience.

At Coach, we bring together strong, collaborative people in a culture of mutual respect, support, accountability, and passion for the brand and product. Our goal is to offer an inspirational and modern workplace that allows for exceptional talent to thrive.

Job Description:

Retail Management Trainee will go through an 18-months program and will be assigned to handle different positions in store. They will be deployed as Assistant Store Manager upon successful completion of the program. Successful candidate will start from junior stage as well as people management and go further in the senior stage.

They will be responsible for:

- Daily operation in the front line including sales merchandising, cashier, stock management
- Achieve sales generation through delivering excellence in all areas of customer service as well as providing a broad base of knowledge on all products
- Perform a variety of operational activities assigned by store management
- Work on assigned projects
- Build effective relationship within the front-line team and across various corporate functions

Requirements / Qualification:

- Degree holder in any related fields
- Strong passion to retail service industry
- Positive work attitude, good analytical mind, flexible and communication skill
- Fluent in English, Cantonese and Mandarin